

# Ushaan Shrestha

## Product & Project Manager

Kathmandu, Nepal

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*Project & Product Manager and Registered Scrum Product Owner with 4+ years in software delivery, progressing from software developer to Project & Product Manager. Led 50+ cross-functional members across 7+ teams and planned delivery for 5+ concurrent multi-tenant projects. Owns the full path from client request to release: requirements elicitation, feasibility and effort estimation, SRS and PRD authoring, scope and change control, acceptance criteria, data migration planning and launch readiness. Products delivered now serve 8,000+ students across 5+ institutions, 500+ staff and teachers and 10+ enterprise tenants. MBA in Project Management (Distinction) and BSc (Hons) Computing (First Class).*

## EXPERIENCE

### ING Tech (Innovate Nepal Group)

Product Manager

Kathmandu, Nepal

July 2025 - Present

- Owned AttendEase, a biometric attendance tracking and reporting platform used by 500+ staff and teachers, and built its student portal from scratch, now serving 8,000+ students across 5+ educational institutions.
- Led client requirement elicitation and authored the SRS and PRDs for the student portal and AttendEase feature requests, covering functional and non-functional needs.
- Defined acceptance criteria for each requirement based on stakeholder needs, giving engineering and QA a clear basis for sign-off.
- Ran change control in ClickUp: logged every change request and recorded in-scope or out-of-scope decisions in sprint and PI plans with the team.
- Coordinated security risk analysis (VAPT) with the security team, reported progress to stakeholders and set product launch timelines based on the findings.
- Planned and scheduled data migrations during server and database migrations.
- Owned Odoo MIS, a multi-tenant management information system serving 10+ company tenants, including its HRMS and Procurement modules, from discovery and backlog prioritisation through release.
- Owned product definition for a Student Enrollment System, an end-to-end enrolment platform for academic institutions.

### Islington College

Final Year Project Supervisor

Kathmandu, Nepal

2024 - Present

- Supervised the final-year theses of 35+ students enrolled in the Bachelor's in IT program.
- Guiding students through the entire process of conceptualization, research, development, documentation and presentation of their projects.
- Providing mentorship, facilitating brainstorming sessions, and offering constructive feedback to shape students' ideas.

### IT Research & Development, Islington College

Associate Project Manager

Kathmandu, Nepal

December 2023 - July 2025

- Led and allocated work across 50+ cross-functional members in 7+ specialised teams (frontend, backend, QA, DevOps, database).
- Planned and oversaw delivery of 5+ large-scale, multi-tenant projects for educational institutions, marketing organisations and IT offices.
- Conducted feasibility and effort estimates before accepting projects, aligning scope with each client's business goals and technical requirements.
- Built and maintained portfolio roadmaps covering tasks, timelines, milestones and resource allocation to track progress across all systems.
- Defined the product scope for AI Tutor, a RAG-style chatbot that answers strictly from user-uploaded PDFs and books.

## Mobile Application Developer

*August 2022 – August 2024*

- Translated product requirements into shipped cross-platform Flutter apps, working closely with product managers and owners on intuitive user experiences.
- Built and deployed AttendEase to Google Play and the App Store, integrating Spring Boot backends for a 35% improvement in responsiveness and data sync.
- Delivered pixel-perfect UI from Figma at 95% design fidelity, improving user satisfaction and retention.

## EDUCATION

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### Islington College

**Kathmandu, Nepal**

*2024 - 2025*

- Master of Business Administration in Project Management, degree awarded by London Metropolitan University
- Award: Distinction (Classification Average: 71.06%)

### Islington College

**Kathmandu, Nepal**

*2019 - 2022*

- Bachelor of Science (Hons.) in Computing, degree awarded by London Metropolitan University
- Honors: First Class Honours (Classification Average: 73.89%)

## VOLUNTEERING/ ACHIEVEMENTS

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### Session Volunteer, Hour of Code

*June 2022*

- Session Volunteer for the Hour of Code at SOS Hermann Gmeiner School in Sanothimi, Bhaktapur, as a team member involved in the fellowship of WLiT Nepal.
- Assist students in comprehending fundamental programming principles and conventions (such as conditionals, loops, etc.).
- Guide and assist students in solving the puzzles within the "Minecraft Hour of Code" lessons.
- Visual documentation of the workshop.

### Core Organizer / Moderator, Autumn AI

*August - September 2020*

- A seven-day programming contest organized in collaboration with CodinGame, dedicated to motivating Islington students to practice Artificial Intelligence (AI) using Codingame's interface. Even though only Islington students qualified for prizes, everyone from the CodinGame community participated.
- Directly oversaw all the communications on the server and maintained a code of conduct.
- Managed and motivated 451 contestants to submit their first AI in CodinGame.
- Organized a workshop for mentors and guided the organizing team to their assigned tasks as per the directions of the team lead.

## TECHNICAL SKILLS

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- **Business Analysis, Planning, Coordination, Requirements, Scope Management, Change Control**
- **Design & Communication:** Canva (presentations, stakeholder updates, project documentation)
- **Technical Literacy:** Flutter & Dart, AWS (cloud fundamentals), Django (Python), Java, Oracle SQL (project oversight)
- **Version Control Awareness:** Git, GitHub, GitLab (collaboration & release tracking)
- **Collaboration Tools:** Click-Up, Discord, Slack, Trello
- **Methodologies & Frameworks:** Agile (Scrum), DSDM, Lean Six Sigma

## CORE COMPETENCIES

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- **Business Analysis & Requirements:** Client elicitation, SRS and PRD authoring, functional and non-functional requirements, acceptance criteria
- **Planning & Coordination:** Feasibility and effort estimation, roadmaps, sprint and PI planning, resource allocation across teams
- **Scope Management & Change Control:** Change request logging, in-scope/out-of-scope decisions, backlog prioritisation
- **Risk & Release Readiness:** Security (VAPT) risk coordination, prioritization, launch timeline definition, stakeholder progress reporting
- **Data Migration:** Planning and scheduling data moves during server and database migrations

## CERTIFICATIONS

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- Google Project Management: Professional Certificate
  1. Foundations of Project Management
  2. Project Initiation: Starting a Successful Project
  3. Project Planning: Putting It All Together
  4. Project Execution: Running the Project
  5. Agile Project Management
  6. Capstone: Applying Project Management in the Real World
- Cloud Computing Core Concepts by CompTIA
- Introduction to Cybersecurity by Cisco Networking Academy
- Crash Course on Python by Google
- Introduction to Psychology by Yale University
- Registered Scrum Product Owner (RPO) by Scrum Inc.